Regrade Policies

Now that we've started grading and returning problem sets, we'd like to outline our policies with regards to problem set regrades. Given that there are over three hundred of you and given that the problem sets typically have ten questions each, it's inevitable that we're going to make a grading mistake here and there. If that happens, you're welcome to ask for a regrade. Generally speaking, we will only consider regrades for issues like the following:

- ***Transcription errors***. Sometimes, a TA just plain forgets to give you credit for something, or checks the wrong box when assigning a deduction. A common symptom of this is feedback of the form "Great job!" accompanied by a very low score on a problem. If that happens, we're happy to fix it.

- ***Inapplicable deductions***. Sometimes, a TA reads a proof you've written and accidentally believes that you said something you didn't actually say. The usual symptom here is that there's feedback on your proof that comments on something that isn't actually there. If that happens, we can take another look at things.

Our workflow for handling regrades looks something like this:

- We get your regrade request and look over it to see what you've identified.

- If we see clear and convincing evidence that there was a grading error, we will regrade the problem from scratch.

- Your new grade is whatever grade the regrading TA assigns, and that grade is final.

Notice in particular that ***you may end up with a lower score than what you started with*** if it turns out that we misgraded things by assigning too many points the first time. As a result, please do not ask for a regrade unless you honestly want us to adjust your score. If you have questions about your grader's feedback, we're happy to chat with you about it in office hours or over Piazza. It's just not something you should be doing through the regrades channel.

You should ***not*** ask for a regrade if your only concern is that you think we graded too harshly. We've tuned our grading criteria over many quarters to push you to improve in areas we think are important. The deductions you receive are based on our assessment of how much we think you need to adjust your approach. Again, if you're curious why we made a steep deduction for something, you're welcome to come talk to us in office hours, and filing a regrade request is the wrong channel for this.

You are expected to treat the staff with respect when asking for a regrade. If your regrade request is unprofessional, we will not consider it. We understand that it can be frustrating to get a low score on something, especially if it's in error. Keep in mind that we are acting in good faith when grading your work, and assume that if we made a mistake, it was an honest mistake.

To submit a regrade request, send an email to cs103-aut1718-regrades@lists.stanford.edu (note that this is *not* the staff mailing list) and tell us the following:

- Your name and SUNetID (e.g. htiek or fidels, but not 06001234), and, if you submitted with a partner, your partner's name and SUNetID.

- Which problem(s) you'd like us to review, and why, specifically you think there is a grading error.

Since everything is handled electronically through GradeScope, there's no need to attach anything to your email. We can pull up the master copy on our end.

Regrade requests must be received within ***one week*** of the time that the problem set in question was returned. Any requests received after this won't be accepted.